



MIDDLETHORPE HALL YORK

Covid-19 Measures for the Safe Return of Dining Guests

We have taken the best advice to ensure everything is in place for your visit that will be as safe as it will be comfortable and enjoyable.

The measures apply to all guests and everybody working at the hotel.

The hotel management, responsible for Covid-19 measures will be pleased to discuss them with you.



NATIONAL TRUST

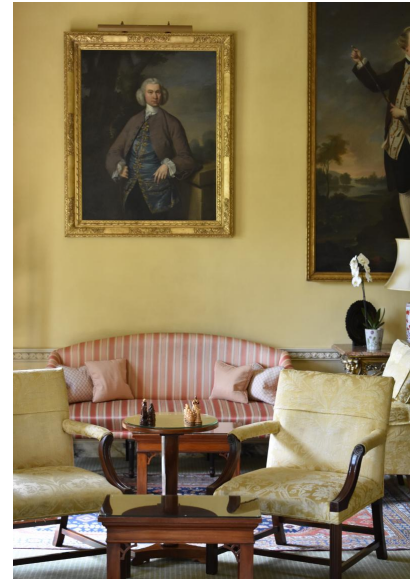
In 2008 Middlethorpe Hall,
Hartwell House and
Bodysgallen Hall were given to
the NATIONAL TRUST to
ensure their long-term
protection



Covid-19 - Measures For Your Safety

FOR ALL GUESTS

- The health and safety of all our guests is our main concern.
- Please do not travel to the hotel even if you have a booking, if you feel in any way unwell.
- Please complete and return a health questionnaire the day before arrival.
- There will be a necessary temperature check upon your arrival.
- Face coverings are mandatory for guests in hallways and public areas of the hotel.
- Please respect social distancing and any one-way systems in the property.
- No handshakes!
- Hand sanitiser is available for use at strategic points in public areas.
- Special cleaning and sanitisation of public areas and touch surfaces will take place.
- We cannot enter or park your car.



THE RESTAURANT

- In our three spacious dining rooms, tables have been placed at appropriate distances from each other.
- Items on tables have been reduced in number, and can be made available on request.
- Restaurant hours have been amended, and reservations at specific time for all meals are required including breakfast.
- Buffet food will not be provided: all service will be table d'hôte or à la carte.
- Menus will be simply presented on individual use sheets of paper with a reduced wine list on the reverse (menus and full wine list are available to view by email and on the website).
- Your account will be presented electronically and we are unable to accept cash.

OUR STAFF, CONTRACTORS & SUPPLIERS

- Will not attend if not well.
- Will wash hands frequently.
- Will use PPE as directed.
- Will practise social distancing.
- Will attend site only when expected in advance.
- Will complete a questionnaire pre-arrival on request, and undertake any health check requested.
- Suppliers will not enter the building unless agreed.
- Suppliers will not use lavatories on the premises.

